



COLLISION REPORT

DRIVER'S NAME

ADDRESS

CITY

ZIP/POSTAL CODE

STATE/PROVINCE

PHONE

INSURANCE COMPANY

POLICY NUMBER

DRIVER'S LICENSE NUMBER

STATE/PROVINCE

EXPIRATION DATE

YEAR & MAKE

BODY TYPE/MODEL

DRIVER'S VEHICLE LICENSE PLATE #

STATE/PROVINCE

COLLISION TIME (AM/PM - DUSK - DARK)

COLLISION LOCATION

WEATHER CONDITIONS AT TIME OF COLLISION

DESCRIBE HOW THE COLLISION HAPPENED

WITNESS NAME

PHONE

Call Volkswagen Roadside Assistance at (800) 411-6688

for no-charge towing of Volkswagens under the limited new or certified pre-owned vehicle warranty to a VW-Certified Collision Repair Facility near you.



**Open in case
of accident.**



**Certified Collision
Repair Facility**

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What to do.

Collisions happen. It's that simple. And you can be sure Volkswagen will be there to help you get your vehicle repaired. But first, here's what you need to do to ensure your safety and peace of mind.

- Even if it's just a bump, stop away from traffic in a well-lit place.
- Call the police and request an ambulance if you need one.
- Call Volkswagen Roadside Assistance at (800) 411-6688 for no-charge towing of Volkswagens under the new or certified pre-owned vehicle warranty to a VW-Certified Collision Repair Facility near you.
- Gather your driver's license, registration and insurance information to present to the police.
- Fill out the collision report on the back of this brochure.
- If handy, use a camera phone or digital camera to take pictures of the damage.

Where to go.

OK, the collision is over. Now what? Well, it's important to have your Volkswagen repaired at a VW-Certified Collision Repair Facility for a number of reasons.

- You can be sure the work will be done right the first time.
- The work will be done by our expert staff, specifically trained to repair your VW.
- The collision work will adhere to VW's strict repair standards.
- VW-Certified Repair Facilities will use Genuine VW Parts.
- VW-Certified Repair Facility technicians follow and maintain all vehicle warranties.
- VW-Certified Repair Facilities use state-of-the-art tools specifically designed to repair your vehicle.

Know your rights.

- Don't let the claim process be carried out exclusively by the insurance company.
- Insurance companies often recommend customers use one of their preferred repair facilities.
- However, insurance companies also allow you to take your vehicle to the repair facility **of your choice**.
- VW recommends using VW-Certified Collision Repair Facilities where repairs are made according to Volkswagen's strict standards.
- **Call VW Roadside Assistance at (800) 411-6688** for the VW-Certified Collision Repair Facility closest to you.

Remember, sometimes collisions are unavoidable. And if they do happen, you decide where your VW will be repaired. To have your vehicle repaired to VW's high standards and specifications, make sure you have it repaired at a VW-Certified Collision Repair Facility.